

PROCEDURE FOR TAKING PICTURES

- 1. Cut the coupon corresponding to the rusty area to be photographed.
- 2. Frame the picture and place the corresponding coupon near the zone.
- 3. **Take at least 2 pictures of each zone.** (Make sure we can see the place of rust)
- 4. Take a picture of your odometer (kilometers)
- 5. Take a picture of the cabin where you should see the center console.
- 6. Take a picture of the vehicle.
- 7. Take a picture of your warranty.
- 8. Take a picture of the serial number (VIN).
- 9. Take a picture of the car registration.
- 10. In case of any doubts, don't hesitate to take extra pictures.
- 11. Forward the pictures by email to **reclamation@otoprotec.com.** When we receive the pictures, we will analyze and communicate with you as soon as possible. We will get back to you within two weeks after reviewing your request.

Important: If your mailing address is not the same as the one on your warranty, please let us know at the same time.

LEFT FRONT DOOR	LEFT BACK DOOR
R-	R-
RIGHT FRONT DOOR	RIGHT BACK DOOR
R-	R-
HOOD	НАТСН
R-	R-
TRUNK	LEFT FRONT WHEEL WELL
R-	R-
LEFT BACK WHEEL WELL	RIGHT FRONT WHEEL WELL
R-	R-
RIGHT BACK WHEEL WELL	i 1
R-	R-
R-	R-